
SUBSTITUTE SENATE BILL 5346

State of Washington

64th Legislature

2015 Regular Session

By Senate Health Care (originally sponsored by Senators Ranker, Mullet, Darneille, Llias, Conway, McAuliffe, Keiser, and Chase)

READ FIRST TIME 02/20/15.

1 AN ACT Relating to providing first responders with contact
2 information for subscribers of personal emergency response services
3 during an emergency; adding a new section to chapter 70.54 RCW; and
4 prescribing penalties.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 NEW SECTION. **Sec. 1.** A new section is added to chapter 70.54
7 RCW to read as follows:

8 (1) When requested by first responders during an emergency,
9 employees of companies providing personal emergency response services
10 must provide to first responders the name, address, and any other
11 information necessary for first responders to contact subscribers
12 within the jurisdiction of the emergency.

13 (2) Companies providing personal emergency response services may
14 adopt policies to respond to requests from first responders to
15 release subscriber contact information during an emergency. Policies
16 may include procedures to:

17 (a) Verify that the requester is a first responder;

18 (b) Verify that the request is made pursuant to an emergency;

19 (c) Fulfill the request by providing the subscriber contact
20 information; and

1 (d) Deny the request if no emergency exists or if the requester
2 is not a first responder.

3 (3) Information received by a first responder under subsection
4 (1) of this section is confidential and exempt from disclosure under
5 chapter 42.56 RCW. Any first responder receiving the information must
6 destroy it at the end of the emergency. A failure to destroy the
7 information is a class 1 civil infraction under RCW 7.80.120.

8 (4) It is not a violation of this section if a personal emergency
9 response services company or an employee makes a good faith effort to
10 comply with this section. In addition, the company or employee is
11 immune from civil liability for a good faith effort to comply with
12 this section. Should a company or employee prevail upon the defense
13 provided in this section, the company or employee is entitled to
14 recover expenses and reasonable attorneys' fees incurred in
15 establishing the defense.

16 (5) First responders and their employing jurisdictions are not
17 liable for failing to request the information in subsection (1) of
18 this section. In addition, this act does not create a private right
19 of action nor does it create any civil liability on the part of the
20 state or any of its subdivisions, including first responders.

21 (6) For the purposes of this section:

22 (a) "Emergency" means an occurrence that renders the personal
23 emergency response services system inoperable for a period of twenty-
24 four or more continuous hours, and that requires the attention of
25 first responders acting within the scope of their official duties.

26 (b) "First responder" means firefighters, law enforcement
27 officers, and emergency medical personnel, as licensed or
28 certificated by this state.

29 (c) "Personal emergency response services" means a service
30 provided for profit that allows persons in need of emergency
31 assistance to contact a call center by activating a wearable device,
32 such as a pendant or bracelet.

33 (7) This section does not require a personal emergency response
34 services company to:

35 (a) Provide first responders with subscriber contact information
36 in nonemergency situations; or

37 (b) Provide subscriber contact information to entities other than
38 first responders.

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